MINUTES

Health Care Policy and Financing DRA Phase II and Children's Buy-In Knowledge Transfer Call

July 10, 2012 1:00-2:30 p.m.

WELCOME & INTRODUCTIONS: Marivel Guadarrama opened the meeting and welcomed everyone to the HCPF Knowledge Transfer call covering the June 2012 implementation of DRA Phase II and Children's Buy-In.

HCPF ATTENDEES:

Lisa Pham	Eric Stricca
Marivel Guadarrama	Monica Owens
Claudia Guillen	Michael Wagner
Jose Barrios	Jennifer Cox
Judy Hall	Gina Martinez
Kathleen Seese	Deborah Pozarnsky
Patricia Garcia	
Shawn Bodiker	
Georgann Garcia	

DRA PHASE II: Lisa Pham gave updates and went over a few of the FAQs (#1, 9, 15 and 17). Then she opened the call for questions/concerns.

Updates:

- **DRA Phase II Training FAQs** have been posted to the HCPF web site.
- Current version of **DRA Phase II Implementation** PowerPoint has been posted to the HCPF web site.
 - Location: HCPF Home > Partners & Researchers > County and Medical Assistance Site > Training and Reference Documents > Training Topics > Citizenship and Identity – DRA

Questions/Concerns:

- **Question:** Clients who are approved for the Reasonable Opportunity Period (ROP), will they receive Medical cards?
 - **Response:** Yes, clients who are approved during the ROP will receive regular medical benefits and will also receive a medical card. Lisa mentioned that a verification checklist will also go out requesting verification of citizenship and/or identity.
- Question: Will Long Term Care (LTC) cases in pending status interface with SCHIP or DMV?
 - **Response:** Yes, pending Medical cases will interface with SCHIP or DMV as long as other selections criteria are also met.
- Question: Do workers need to grant ROP first or bypass ROP and grant good faith? Response: It is dependent on when the client requests good faith. If good faith is requested at the same time EDBC is run for ROP, then ROP will not be granted. The case will pend for good faith. If ROP was already granted and good faith was requested after (but before the verification checklist due date of the) then ROP will be extended.
- Question: Clients that are approved for ROP, does CBMS send out an approval notice?

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- **Response:** Yes. New text is added to the current approval notice for ROP clients stating the approval is temporary. **Note:** Clients who are approved for CHP+ Prenatal will not receive the new text stating the approval is temporary. This will be fixed in a month or two.
- Question: If the DRA Met status was recorded in error, how do workers change the DRA Met status from 'Yes' to 'No' in the new Individual DRA Information page?
 Response: Only Authorized Users can make the change from 'Yes' to 'No.' Deloitte created a new user type "Medical Supervisors" in CBMS. The security administrators will only need to give the user type to supervisors who supervise over medical program. The security administrator will log into CBMS and click on:
 - System Functions > Maintain Security Information > Other Details > User
 Types > click on "Medical Supervisor" > click Save
- **Question:** Will the DRA Met status be updated for clients who provided valid documentation but are denied benefits?
 - **Response:** Unfortunately at this time, the DRA Met status is updated to 'Yes' only if the client provided valid verifications and are approved for benefits. If the client provided valid documentation but denied benefits, the DRA Met status will remain 'No'.
- Question: What changes were made to the PowerPoint?

 Response: Changes that were made include: minor language change to exemption groups, deleted repetitive slides and updated the notes section within the Verification Checklist page to match the language of the SCHIP interface implementation.

CHILDREN's BUY-IN (CBwD): Marivel Guadarrama gave an update and then opened the call to questions/concerns.

Updates:

- Children with Disability FAQs have been posted to the HCPF web site.
 - o FAQ #8 Current functionality will pend for disability for clients prior to determining eligibility for any category within Family Medicaid. Therefore, a child that is potentially eligible for a category such as 1931 but declares to be disabled may pend for disability and may deny if the disability application is not provided. We are working to find a different solution for pending and denying for disability. Currently there is not a set date. In the meantime, if a client reports they are disabled, this needs to be verified.
 - o FAQ #11 Currently a child will not automatically roll from CHP+ to Children's Buy-In. If a client is requesting to be determined for eligibility within the Children's Buy-In, the child will need to have their CHP+ case closed. Please make sure to update the effective begin date for requesting assistance for this child to the first of the following of the month of the request.
- Updated **Children with Disability** manual will be posted on the HCPF web site soon.
 - Location: HCPF Home > Partners & Researchers > County and Medical Assistance Site > Training and Reference Documents > Training Topics > Family Medicaid
- As of the week of July 2nd, there were three children enrolled in the Children's Buy-In.

Questions/Concerns:

- Concern: Clients that are over income for 1931 are only receiving the notice that states they are denied because they did not meet the disability criteria. They are not receiving the notice that they are also over income. Ticket number associated to issue 1492078.
 - **Response:** The Department was not aware for this issue and will review the ticket number listed. The issue will also be discussed in the weekly meeting with Helpdesk.
- **Concern:** Workers are seeing a lot of ongoing FM cases denied for over income, but the client is not rolling to CHP+. CHP+ denial states "On Medicaid".
 - **Response:** Authorization needs to be done on both programs first. The denial notice for CHP+ needs to be pulled. Then worker will need to rescind the CHP+ program and re-run EDBC. Please continue to submit helpdesk tickets. Helpdesk is aware of this and will be tracking the issue.
- Question: Can you please walk through the process of how the 33% disregard is determined? Clients are asking what income is going to count before they apply.
 Response: Children's Buy-In follows the same disregards as Family Medicaid. Earned income, child support, and daycare income disregards will be applied first and then the 33% disregard.
- Question: If a disability application is not received for a child, but the child is eligible for another Medicaid program, why is CBMS pending for the disability application?
 Response: Within a future fix, if a child is eligible for another Medicaid program, CBMS will approve the child and not pend for the disability application. There is no implementation date at this time.

ADULTS WITHOUT DEPENDENT CHILDREN (AwDC): Marivel

Guadarrama gave an update and then opened the call to questions/concerns.

Updates:

- July 11, 2012, is the next pull selection for AwDC.
- There are approximately 3,000 clients on the waitlist.
- Approximately 7,000 already enrolled.
- This point forward, clients will go through the randomized member selection process. There will not be an automatic enrollment as there was in May and June.
- Every 6th of the month will be the date clients are randomly selected.

Questions/Concerns:

- Question: What is the status on Refugee clients getting enrolled correctly after 8 months? Response: No status as of yet. Please continue to submit helpdesk tickets.
- Question: What is the status on BCCP clients? Several clients holding and one is needing surgery.
 - **Response:** No status as of yet. Please continue to submit helpdesk tickets and call them in as priority 1.
- **Question:** What is the process if a worker discontinued a client in error? The clients are put back on the waitlist.
 - **Response:** That is considered an erroneous error. Please continue to submit helpdesk tickets. Tickets will be forward on for further research. Enrollment will start the first month of when the client is selected.

OPEN FORUM FOR QUESTIONS/COMMENTS:

- The **Expansion Program Reference Guide** has been posted within HCPF website that provides a comparison of the eligibility and program requirements for the Children's Buy-In, Adult Buy-In, and AwDC. It also provides an income limit breakdown for each of the programs.
 - Location: HCPF Home > Partners & Researchers > County and Medical Assistance Site > Training and Reference Documents > Reference Documents and Guides > Adult Medical or Family Medical and CHP+

CONTACTS:

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